

COVID-19 UPDATE

To our Valued Clients:

COPILOT, LLC – your ERM focused Credit Union Service Organization (CUSO) is closely monitoring Coronavirus (COVID-19) developments and following the current guidance from leading government and health authorities to ensure we are taking the right actions to protect our clients, employees, and the communities/areas/states where we operate.

Please know that we continue to maintain our high standards for delivery of our client engagements in a timely and professional manner and remain committed to work with our clients in adjusting or rescheduling compliance and operational audits, as needed. We will continue to communicate and work with you remotely through video conferencing whenever necessary (via Microsoft Teams, Skype for Business, Zoom, etc.). We remain vigilant in upholding health and safety practices and will take additional precautions as recommended by the [Centers for Disease Control & Prevention](#) (CDC), [World Health Organization](#) (WHO) and federal, state, local governments.

We continue to monitor this evolving pandemic situation and will keep you informed of future updates through our <https://mycopilotcuso.org/copilot.html> website.

Sincerely,

The CoPilot Team